

# ***DAUGHTERS 2019 KIDS PROGRAMME FAQs***

## ***THIS DOCUMENT COVERS:***

- General
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**Event:** Daughters Conference 2019: Go Again

**Address:** C7 Church, 100 High Craighall Road, Glasgow, Glasgow, G4 9UD

## ***GENERAL INFORMATION:***

**Is the Kids Programme at the same venue as Daughters Conference: Go Again?**

Yes, both Conference and Kids Programme are at the same venue.

**Are all children in same room?**

No, we have separate rooms for pre school and primary school kids. We also have a parent room for babies under 1 who are supervised by parent/guardian.

Pre School Room: Ages 1-4

Primary Room: Primary School aged children, ages 5-12

Parent Zone: Parents and babies (under 1) - please note all children under 1 must be with supervision of a parent or guardian.

**What is in the Kids Programme?**

The Kids Programme will include games, activities, challenges, prizes and competitions. There will be breakout sessions with crafts, games and free play times. Tempo of programme will fluctuate throughout the day so kids can have quiet time to have lunch, snacks and chill out times. A more expansive programme and further information will be sent out nearer the conference. For younger pre-school age children, we can discuss nap times with parents individually.

## **Parent Zone:**

### **What facilities do you have for parents with babies?**

Our Parents Zone is a dedicated quiet lounge with comfy seating, changing facilities, feeding facilities and a private space for nursing and helping your baby relax and sleep. The space will have a host available, as well as beverages for the parents.

There is a live link to conference, so parents remain involved.

### **What ages are allowed into Parent Zone?**

Only the parent/guardian and children up to age of one.

If you have any concerns about putting your child of one years old and above into the Kids Programme, please get in touch at [daughters@C7church.com](mailto:daughters@C7church.com)

### **Do I need to bring snacks/lunch/dinner for my child?**

Lunch and snacks are provided.

Dinner will not be provided as conference finishes at 5.30pm, and kids will have an afternoon snack around 4pm.

You are welcome to bring specific snacks / lunch for your child as long as they don't compromise allergens standards (a fuller explanation will be sent to parents before conference).

### **What food / drinks will be provided?**

Thursday - Evening Snack and Drink.

Friday / Saturday - Morning Snack, Lunch and Afternoon Snack with drinks throughout the day.

Water is available at all times.

### **What clothes should my child wear?**

Normal casual clothes with comfortable shoes.

### **Do I need to bring spare outfits?**

No, any messy activities we will provide protective overalls / aprons.

### **Can your Kids Leaders change my child's nappy?**

No, none of our C7 team will be able to change any child's nappy nor will they offer to. In the event your child needs a nappy change, we will message you so that you, or an appointed guardian can come and change his/her nappy.

### **Who can drop off or pick up my child?**

We ask that the person who checked in the child is the same person who picks up the child. Each parent/guardian will be given a sticker at sign-in which they will need to show to pick up his/her child. We will not allow a person to check out a child unless they were the person who checked the child in and have the appropriate sticker.

Only approved C7 team and Security are allowed in Kids' Rooms at any time.

### **Can my partner / spouse come and collect my child throughout the day / session?**

Kids Programme at Daughters will run with the same time frames as the conference. We ask that if you want to check out your child during the conference you do this during a break so that you are present to check them out, and then you can give them to your spouse / partner.

A schedule will be sent to parents in advance to assist with this. Please feel free to email us at [daughters@c7church.com](mailto:daughters@c7church.com) if you require more assistance.

### **Are there any times throughout the conference when I need to come and collect my child (lunch breaks etc)?**

You can keep your child checked-in for duration of conference each day, or you can check them out for breaks/lunch. Any child checked out will need to stay with his/her parent, and is responsibility of parent, as C7 Kids Team will still be operating Kids Programme for other checked-in children. Any child checked out will need to be checked-in again to return to Kids Programme.

## ***SAFETY & SECURITY:***

### **Do all Kids Leaders have background checks?**

Yes, all our team are members of PVG Scheme and have gone through background checks. Each has also attended C7 child safety training and meet our safety standards.

### **Will the environment be safe for my child?**

Yes. Our Kids Programme operates with recommended NSPCC ratios of Kids Leaders to children. We operate all our programmes for children with health and safety of children as our main priority. We do understand that as we deliver a full and exciting programme for children, on occasion minor incidents can happen. In the event of any minor incident we complete a full incident report and explain this in full to you on pick up as parent/guardian, so that you are fully aware of what situation was and how C7 Kids Team handled it. In event of any accident occurring that is more serious, you will be informed immediately and asked to come straight out of conference to your child.

We also have clear fire escapes and will provide a pick-up point for your child in unlikely event of a fire.

**Will you have dedicated team to look after my child if they need first aid?**

Yes, there will be a first aid officer on-site.

If your child requires minor level first aid, we will have one of our leaders stay while your child is with C7's first aid officer. (Please note: Your child will not be left on his/her own with a leader or first aid officer).

If the first aid required is above minor level, we will call you out of the session to come and be with your child.

## ***KIDS WITH ADDITIONAL SUPPORT NEEDS (ASN)***

**Can you accommodate children with Additional Support Needs?**

Yes, we can. We have a special room set up for children with ASN. This includes sensory equipment, fun play equipment, soft play and interactive items.

We like to chat with parents of children with ASN beforehand to find out what kind of activities / contact they like and don't like, so that we have a good brief of how best to interact with their children.

We ask if your child has ASN that you please contact us at [daughters@C7church.com](mailto:daughters@C7church.com) prior to booking them in for our Daughters Kids Programme as we have a limited number of children, we can accommodate due to the requirements of child to leader ratios.

**Do you have accessible facilities for children with mobility impairments?**

All children's activities for Daughters 2019 are based on the ground floor with ramp access. We also have a disabled toilet available. If your child has mobility impairments, please let us know at [daughters@C7church.com](mailto:daughters@C7church.com) prior to coming to Daughters 2019 so we can discuss with you of any specific needs your child has.