

# ***DAUGHTERS 2019***

## ***GENERAL FAQs***

### **Where can I park?**

There is on-site parking available for Premier Plus ticket holders. For all other ticket holders, we will send you information on our park and ride service nearer the time of conference.

### **Is there assigned seating?**

No. All individual seating is on a first come first serve basis within your ticket type's designated seating zone. We suggest you arrive early each day to reserve the best seat in your specific zone.

### **I bought an individual ticket, and want to sit with my friends/family – can we book seats together?**

No. All seating is on a first come first serve basis within your ticket type's designated seating zone. We suggest your friends and you arrive early each day to reserve the best seats together in your specific zone.

### **Can I get mobility assistance seating?**

We do have a mobility assistance seating area for those who require it for the duration of the conference. We also have a disabled toilet and ramp access. Please submit a request by emailing our team at [daughters@c7church.com](mailto:daughters@c7church.com)

### **Can my kids sit with me at the Conference?**

Children from 12+ can attend the conference and would be able to sit with you.

For children 1-12, there is a full C7 Kids Programme on-site, including lunch/snacks for the entire conference - that's a 20-hour childcare programme giving you peace of mind, knowing your child will be looked after, and enjoy an action-packed programme of teaching and activities. Tickets for Kids Programme are required to be purchased separately. All children are encouraged to remain there during the conference. Children who wish to attend the C7 Kids Programme on any of the days must hold their own ticket.

For parents with babies or younger children (0-1 years old) we have a Parent Zone available with a live stream so you can watch the conference live while sitting with your child.

### **Are tickets refundable or transferrable?**

Tickets are not refundable, but they are transferable. Deadline for transferring your ticket is the 18th of October. Please email [daughters@c7church.com](mailto:daughters@c7church.com) to request transferring your ticket prior to this date.

**What if I don't receive my ticket?**

If you don't receive your ticket by email after registering for the conference, please get in touch by emailing [daughters@c7church.com](mailto:daughters@c7church.com)

**How do I update my contact details?**

Please email [daughters@c7church.com](mailto:daughters@c7church.com) to let us know if your contact details change so we can keep you updated with information in the lead up to Daughters.

**Can I transfer my ticket to next year's conference if I can't make it?**

Tickets are not transferrable to next year's conference. Why not look at blessing a friend or family member with a ticket so they can enjoy the conference?

**What should I wear?**

Whatever you feel most comfortable in - there will be women in blazers, jeans, dresses, heels, sneakers etc. We suggest that you wear layers so you can adjust to temperature.

**What if I don't know anyone?**

C7 is very welcoming. When you arrive, we will introduce you to other attendees. Our hope is that when you leave Daughters Conference, you walk away knowing people you didn't know before.

**What should I bring with me?**

Bring yourself, a journal and pen to take notes and a bottle of water.

**Are there breaks?**

On Friday and Saturday, there will be a short morning break and a 90minute lunch. We highly recommend you stay on-site as much as possible, so you don't miss anything during the programme.

**Will food be available at the venue?**

There will be a variety of food options to purchase on-site, and there are lots of shops, cafes and restaurants close by in Glasgow City Centre.

**Will there be a place for me to store my luggage on site?**

Yes, there will be. However, please note: All luggage will be left at owner's risk. Management accepts no responsibility for property damaged or stolen.